

Ramsay on the Mornington Peninsula



SPECIAL POINTS OF INTEREST:

- Newly credentialed Health care practitioners / Clinical Privileges
- Major Building developments at both hospitals
- Changes in Medical Records storage
- Success with ISO accreditation

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From the Chief Executive Officer

Following a fantastic year for both of our hospitals there is much excitement about the major developments that are now underway.

At the end of the financial year each of the hospitals exceeded business targets and continue to achieve best practice clinical outcomes across a broad range of clinical specialties.

During the current financial year, business targets continue to be achieved, although we should prepare for some minor variances due the developments at both hospitals

Good news from the Landlord (Australian Unity Investments)

Management has received firm advise that Frankston City Council has agreed to recommend that the site occupied by Peninsula Private Hospital and adjacent land be included in the Urban Growth boundary.

If this recommendation is endorsed by the Victorian Planning Minister, the decision would essentially remove the green wedge constraints which have hampered capital developments at the site and has caused the Landlord (Australian Unity Investments) and Ramsay Health Care to explore very creative design options to expand hospital operations and facilities within the current building footprint.

A favourable decision from the Minister would mean the master plan for the Peninsula Private site has much more certainty of proceeding and such a decision would see the vacant land liberated for development as hospital facilities; this is most welcome news.

On behalf of the Executive management team we're pleased to welcome Emma Clarke to Peninsula Private in her key organizational role as Operating Suite Manager.

Emma (pictured right) has relocated from NSW where she gained a wealth of 'hands on' and management experience and expertise in the Operating Suite.



Successful ISO Accreditation during November 2011

Having made a move to 'ISO accreditation' eighteen months ago, its reassuring to have that decision vindicated by successful ongoing accreditation at both hospitals

"Both Beleura and Peninsula underwent an accreditation review during the week beginning Monday November 21st.

Several service departments both clinical and non clinical were evaluated across the 2 hospitals during the review.

There was evidence of strengthening of processes within the hospitals and a commitment to continuous improvement activities which had been undertaken.

The accreditation review determined that both Beleura and Peninsula continue to satisfy the requirements of ISO 9001:2008 incorporating the Core Standards for Safety and Quality in Health Care.

Both sites were recommended for continued certification. All staff should

be very proud of this result."

As the hospitals position themselves for the changes that will invariably follow the building developments in 2012, its opportune to reflect on our customers, employees and business partners, and I take this opportunity to wish everyone a very happy and safe holiday season and a prosperous and successful New Year.

Greg Hall,
Chief Executive Officer

From the MACs

Recent appointments/privileges

Surgical Assistant - Dr Amy Nall, Dr Sam Joseph, Dr Glenn Gomez, Dr Virginia Cross, Dr Nicola Martin, Dr Vladimir Bolshinsky, Dr Justin O'Brien, Dr Subodh Kamble, Dr Sally Ng, Dr Rostam Farhadieh, Dr Ruban Ambikaipalan. **Hematology** - Dr Natasha Curtin. **Dentist** - Dr Paul Amaluk, Dr Sangeeta Sharma
Dietitian - Barbara Mitchell, Jodie Smith, Emily Lewis, Marnie Ward, Kate Save.. **Gastroenterology** - Dr Richard LaNauze. **Anesthetist** - Dr Matthew Coghlan, Dr Eileen Lee, Dr Vanessa Lee, Vanessa Andean, Dr John Bemelen. **Art Therapist** - Mrs Tania Virgona. **Oral & Maxillofacial Surgeon** - Mr Michael Hase, Dr Stephen Gibbons. **Psychology** - Gregory McCracken. **Physiotherapy**, Lymphoedema Management - Kindra Logan. **Physician** - Dr Ian Carney. **Renal Physician** - Dr Vinod Venkataraman **Exercise Physiology** - Dario Vidackovic. **Medical Oncology** - Dr Jason Lickliter, Dr Simone Steele.

SEASON'S GREETINGS FROM EVERYONE
AT BELEURA AND PENINSULA PRIVATE HOSPITALS

Development - 'Full steam ahead'



Beleura's vision of an Operating Room overhaul and new CSSD is getting closer to fruition as the

development is well and truly underway. ISIS construction under the site Management of Steve Baxter (pictured right) is building a new operating room and refurbishing and enlarging the current smaller operating rooms. This major development will see Beleura acquire a new CSSD that's an integral feature of the Operating Room complex. The new



Nepean wing which will ensure delivery of meals from the kitchen for the duration of the build and beyond.

The building team will take maximum opportunity of the seasonal downturn and undertake a large amount of works while the operating suite is closed over the Christmas holiday.

The project has a number of intricate stages which will require temporary facilities to be installed while construction is underway.

look OR will also see the vascular angiography Laboratory integrated with the rest of the operating suite.

Early stages of the project are underway. An external corridor is being constructed outside the

Some of the expected milestones are summarised below:

Flinders Ward gets makeover in readiness for Alcohol Rehabilitation

Refurbishment has also begun in the old Flinders ward in preparation for patients undergoing alcohol rehabilitation—previously in



Nepean Wing.

As part of the Nepean Wing / Operating Room refurbishment, all the old patient rooms are being converted to become part of the operating suite complex.

The previous occupants and staff of Flinders Ward have relocated to Orchard ward, which will also be the site for the new Day Infusion /

Chemotherapy Service to be constructed as part of the overall redevelopment program.

It's anticipated that refurbishment of Flinders Ward will be completed before the Christmas break so that works can be started in the Operating Suite once Nepean patients relocate to the refurbished premises on the first floor.

This rearrangement will provide a greatly enhanced and integrated mental health and alcohol rehabilitation facility. Many changes to existing fittings including showers, mirrors and door handles and the like have to be made in order to comply with State Government Health Facility Planning Guidelines which have established the standard for mental health facilities.

These changes are congruent with Beleura's wish to grow its mental health and alcohol rehabilitation services.



Development Milestones

- Operating Room / CSSD redevelopment completion end of May 2012 – many stages are planned for the OR redevelopment so that surgery can continue throughout the project. Temporary change and dining facilities will be installed on site early December 2011
- New Orchard Ward 25 bed block completion end of April 2012
- Eliza and Flinders ward refurbishment completion end of July 2012
- Day Infusion Service Centre completion early June 2012

As anticipated dates of milestones may change during the project, updates will be made available through future bulletins.

If you would like to receive regular bulletins please ask Lesley McFadyen to add your name to the distribution list.

Asbestos—part of the construction challenge at Beleura

Following successful removal of asbestos from the construction site in mid November, air samples have confirmed that the process was an outstanding success, with concentrations of airborne asbestos particles registering at the lowest level recordable and within the acceptable range.



Hard Hats must be worn throughout the construction site



CDK Commercial Builders has been appointed by Ramsay Health Care to undertake the major developments at Peninsula Private Hospital.

The various components of the project funded jointly by Australian Unity and Ramsay Healthcare will be undertaken

concurrently, and there is a realistic expectation that the whole project will be complete midway through 2012 (early July)

The development will better position the hospital to respond to the needs of the changing community, and especially the aging proportion of the community.

The project will see an additional Operating Room constructed adjacent to and integrated with the current Operating Suite. The additional operating room will have a fully integrated suite and be equipped as a general operating



View from OR 5 showing temporary hoarding

After what must seem like months of planning and negotiating, the major building development at Peninsula Private began in earnest on Monday 24th October.

All legislative requirements have been finalised and necessary permits are in place.

Because of significant delays with relevant authorities, the schedule for the building project has been reviewed and revised. It is now planned that the total project will be complete towards the middle of 2012 and not the earlier date of February 2012 that had previously been anticipated.

Scheduling of works will take advantage of the seasonal downturn around the Christmas and New Year holidays especially for works in the operating suite, HDU/ICU and the surgical wing.

Components of the project will be undertaken concurrently with a view to completing all facets of the development at about the same time.

PROJECT TIMELINES

Excavation and site preparation including retaining wall at rear of hospital – West end of Jacaranda and Magnolia wings.

Stage 1 of new 26 bed ward block. 13 beds (all single rooms with

ensuites) will be **completed by early July 2012** – will operate as an extension to and accessed through Jacaranda Ward.

Seven bed ICU / HDU to replace current HDU with expansion into adjacent courtyards and Jacaranda ward and corridors. Each of the seven beds will have 20m² of floor space, and full infrastructure to support the unit. One negative pressure isolation room will be integrated into the unit. **Expected completion date Mid May 2012.** Its anticipated that ICU will be equipped with state of the art service pendants (wet and dry) and overhead tracking for patient lifting system. Skylights will feature in the Unit to provide maximum natural light.

An **additional Operating Room (OR6)** which will free up OR 1 next to Cath Lab for use as Cardiac Operating room. **Expected completion date end April 2012**

Administrative block of offices and meeting room due for completion **early July 2012.** Anticipated dates of milestones may change during the project for any variety of reasons including bad weather, updates and changes to milestones will be made available through future bulletins that will be regularly distributed.

To receive regular bulletins ask Jenny Ross to add your name to the distribution list.



room.

Theatre 1 which is next to the Cardiac Angiography Laboratory will be modified to be able to perform cardiac surgical procedures as well as other types of surgery.

The planned changes represent enormous and exciting challenges and opportunities for the staff at PPH.

An additional operating room and some additional surgical beds, including ICU beds, will pave the way for surgeons to admit patients with more complicated healthcare needs and requiring more complex surgical procedures.

Work has begun in the Operating Room under the

guidance of the hospital's Infection Control Consultant and a temporary hoarding has been installed to permit works to be completed without any interruption to surgical procedures taking place in the remainder of the suite.

The temporary hoarding will be in place until the new operating room is commissioned and handed over by the builder to PPH.

Works on the new Intensive Care Unit will occur while HDU remains operational.

The courtyard surrounding HDU has been cleared of vegetation and concrete pavers, drains and ground works will be completed prior to a slab being poured early December.

By the end of January 2012, the HDU function will be relocated to Jacaranda Ward where room 1 will be used to manage patients requiring a higher level of care. The room will be rewired for body protection and have additional power outlets. A full hemodynamic monitoring system with a central monitor at the staff base in Jacaranda will be available in this temporary location until ICU is commissioned around June 2012.



One of the first stages in the project is the construction of a large retaining wall along the boundary of the site. The wall will be up to 4 metres at its highest point. A thirty tonne machine makes easy work of boring and placing the steel H beams in preparation for concrete sleepers.

Party time at Peninsula and Beleura

Medical Secretaries enjoyed festive cheer at the recent Christmas celebration held at Beleura



Private Hospital in Mornington.

Beleura's Executive team mingle with party goers at the Beleura employees Christmas Party held at the Mornington Racecourse early December 2012. A great time was had by all.



**Volunteers
Christmas Party**

Marg Baker, Director of Clinical Services pictured with the Beleura Volunteers co-ordinator Wilma Gorrige at the recent

Christmas Party

Wilma started her volunteer work at Beleura in July 1995 and has given uninterrupted service since she began. Wilma is keen to share the coordination load and would be prepared to hand on the baton in the near future. Thanks for a tremendous effort Wilma from your many friends at Beleura.

Rachael Connell takes out the inaugural RHC award

Ramsay Health Care has recently initiated an award for



excellence for Clinical Managers to be nominated by their peers or managers. Several Beleura nurse unit managers were nominated for the award and Rachael Connell (pictured above) was one of three short listed candidates.

Following an interview with the RHC state manager Bronte Kumm and HR manager Carolyn Terry, Rachael was the inaugural winner of the award which was presented at the state-wide nurse managers development day "Tomorrow Starts Today" on 17th November. The award was made in recognition of the outstanding job that Rachael has done guiding her ward through some very challenging times. Congratulations to Rachael from everyone at Beleura and Peninsula Private Hospitals.

**Medical Record Department
Peninsula Private-stretched!**

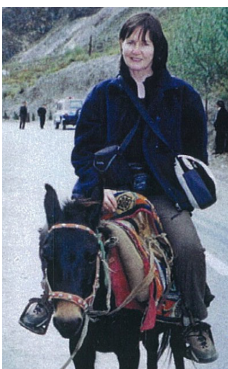


Our Medical Record department currently houses seven years of records on site at PPH. The hospital is getting bigger and busier every year and the department is now bursting at the seams!

Space is needed. A decision has been made to send to an off site storage facility, three years of patient records. This archiving strategy will be implemented on January 16th 2012. This means medical records for the years 2006, 2007 and 2008 will need to be recalled as required.

Medical record retrieval is requested by medical record's staff via an internet portal. For next day delivery, the order must be placed before 3pm for delivery by 10am. For same day delivery, orders must be placed by 12pm for delivery by 4pm the same day.

On 5th of October 2011, a valued staff member at Peninsula Private Hospital sadly passed away, **Diane Gowing** (pictured left).



Diane worked as a Division 1 Registered Nurse for almost 30 years, starting

with Peninsula in 1982.

Over her working career, Diane applied herself with ease to almost every clinical department in the hospital.

After a diagnosis of breast cancer in 1999, Diane refocused her professional interest to helping others who faced this disease.

She trained to become a breast care nurse and Chemotherapy nurse and spent the remainder of her working life responding to the needs of others.

It is rare in life to work along side such a remarkable, caring and selfless person as Diane. If any staff member was sick it was Diane who was requested to provide care. She made all her patients 'feel safe, expertly cared for and very special'. Diane confronted and overcame breast cancer a second time. However in October 2010, she was diagnosed with pancreatic cancer.

She didn't win that battle, but faced it with courage and a victorious spirit.

As a caring friend, nurse and work colleague to many at Peninsula Private, Diane will be remembered with love and fondness.

Nursing Co-ordinators retire

Vynn Wills began employment as a Division 1 registered nurse with Peninsula Private Hospital in August 1980. As Vynn's family needs changed she transferred onto night duty and progressed her career as a Night Duty Nursing Co-Coordinator.

Vynn's general and midwifery qualifications and expertise were invaluable especially with the expansion of the hospital's casemix and the development of the midwifery unit. Vynn has seen and been involved in many changes including hospital ownership and especially with the growth and expansion of Peninsula Private Hospital during 31 years of loyal service with the company. Vynn has established life long friends at Peninsula and we wish her every happiness for a long and healthy retirement.

Ann Ferrari started working with Peninsula Private Hospital in 1993 and completed 10 years of loyal service but after a brief retirement period returned in 2003 to her nursing coordinator role and put her retirement on hold.

During Ann's employment at Peninsula Private Hospital she developed a positive and respected reputation with doctors and staff.

Ann's extensive experience and knowledge in the field of cardiac nursing was invaluable especially with the development and expansion of cardiac services.

We wish Ann success with her golfing and gardening in her well deserved retirement.

Sally Spencer has retired from Peninsula Private Hospital after 24 years of service in the Operating Suite.

During her many years with Peninsula Private Hospital Sally has been instrumental in leading many changes within the Theatre complex in her role as Unit Manager and more recently as Associate Unit Manager. Along with her dedication to both roles, Sally's commitment has seen surgical services at Peninsula Private grow from strength to strength resulting in the



current plans for expansion from five to six operating rooms.

Sally's vast wealth of knowledge and experience, flexibility and caring nature will be sadly missed by her colleagues, medical staff and the wider hospital community as a whole.

We wish Sally all the best for a long, happy and healthy retirement.